



Town of Tewksbury
 Water Division
 999 Whipple Road
 Tewksbury, MA 01876

Aviso Importante:
 Se requiere su acción. Si usted no
 entiende esta carta, por favor que alguien
 traducirlo para usted.



February 19, 2026

«abutters_owner1»
 «owner_address»
 «abutters_town», «abutters_state» «abutters_zip»

Work Order #: «Work_Order»
 Service #: «Serv_»
 Service Address: «Service_Address»

MANDATORY ACTION NEEDED

If you have had your new meter transmission unit installed or scheduled your appointment within the last few days, please disregard this notice.

Dear Water Customer,

The Town of Tewksbury, in cooperation with Hydro Utilities, the installation contractor, have determined that you have not responded to previous requests to schedule the water meter transmission unit (MTU) replacement at the above location. **The failure to replace your meter transmission unit (MTU) may cause a disruption in water service. The installation is MANDATORY.**

To schedule an appointment**

- **ONLINE:** go to tewksburymeters.com, and enter the Work Order # and Service # found to the right of your mailing address above to log in and schedule your appointment.
- OR
- **CALL:** Call Hydro Utilities toll free at **877-884-9376** Monday through Friday between the hours of 8:00 am and 4:00 pm. Provide the Work Order # and Service # found to the right of your mailing address above. (Please do not contact the Tewksbury Water Division directly to schedule an appointment.)

***If you are not responsible for scheduling this work, such as in the case of a tenant or renter of the property, please pass this notice on to the owner of the property.*

Pursuant to Tewksbury’s Water Rules and Regulations: *“The Water and Sewer Division shall, at its expense, install all water meters and meter transmission units (MTUs). Please be advised that failure to make an appointment within 14 days of receipt of this final notice may result in an interruption of your water service and/or additional service fees.*

If you feel you have received this letter in error, please contact Hydro Utilities at the above number immediately to prevent further action.

As a reminder, do not allow any stranger into your business/home without proper identification. All Hydro Utilities technicians will have photo identification displayed and drive clearly marked vehicles. If you have any questions about your appointment, please call Hydro Utilities at 877-884-9376, option 1.

Thank you for your assistance.

Respectfully,

Kevin Hardiman
 Director of Public Works

Scan Here to
 Schedule Your
 Appointment!

