



TOWN OF TEWKSBURY

DEPARTMENT OF PUBLIC WORKS
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TEWKSBURY, MASSACHUSETTS 01876

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- ENGINEERING
- HIGHWAY/FORESTRY
- WATER & SEWER
- FLEET MAINTENANCE
- WATER TREATMENT PLANT

February 27, 2026

Subject: Water Meter MTU Change Out

Dear Tewksbury Resident:

You are receiving this notification because your water meter MTU has already or will soon reach the end of its life. The meter itself will still accurately measure water usage but will not transmit the information to the Town for billing.

The Town will need you to schedule an appointment to replace the MTU with a more advanced version which will also allow you to monitor your use and send alerts through Eye on Water.

Failure to Respond

The Town has been attempting to change out MTUs in your area for over a year and has yet to receive a response from your address. This is a **MANDATORY** townwide program that is done at no cost.

Please be advised that failure to make an appointment within 14 days of receipt of this final notice will result in an interruption of your water service and/or additional service fees.

Scheduling

Appointments will be Monday through Friday (8:00 AM to 3:00 PM)

For Scheduling Call: Tewksbury DPW 978-640-4440 – Ask for MTU Appointment

If there is easy access to the meter, the appointment can be done in as little as 15 minutes. Residents should ensure clear access (5 Feet) to the meter device on the day of the appointment.

The Town appreciates your support as we change out over 10,000 units.

Sincerely,

David Lizotte