

About the Emergency Services Program

We provide high quality, culturally competent behavioral health assessments, interventions and stabilization services for adults, teens and children who have a psychiatric emergency.

24 hours a day. 7 days a week.

365 days a year.

A faster alternative to the emergency room.

Paying for Services

We will see anyone in need within the greater Lowell area, regardless of insurance.

Locations:

We are a mobile crisis team, so we will see you or your loved one in your home, school, our office or other locations.

We serve the following areas:

Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro and Westford.

Walk-ins welcome at our office:

391 Varnum Avenue, Lowell, MA 01854

To avoid a wait, please call first.

800.830.5177

About Lahey Health Behavioral Services

We provide a range of outpatient, inpatient and residential care, including mental health clinics; addiction treatment; family services; mobile crisis teams; psychiatric treatment and school-based programs for children and teens.

**We serve communities
in Greater Boston,
the North Shore and
the Merrimack Valley,
Massachusetts.**

Zero Centennial Drive
Peabody, MA 01960
978.968.1700 P



**Scan with smart phone to
access our website.**

NebHealth.org

Psychiatric Crisis Team

Lowell Emergency Psychiatric
Assessments & Services



Community Crisis Stabilization Program

The Community Crisis Stabilization (CCS) Program is a six-bed program for adults (18+) who have MassHealth, Medicare, or who are uninsured. The typical length of stay is 3-5 days.

Our Services:

- Medication evaluations
- Care management
- Supportive environment
- Individual and group counseling
- Coordination of care with other providers, family and other natural supports.

How to Get Referred:

To be admitted to the CCS, you or your loved one must be evaluated by our crisis team.

Location:

The Community Crisis Stabilization Program is located with the crisis team at

391 Varnum Avenue

Lowell, MA 01854

978.322.5120 P

800.830.5177 P

978.322.5134 F

Our Crisis Team

We can come to you, or you can come to us. Our crisis team includes Master's level clinicians who provide emergency psychiatric and support services.

Provides mobile services:

- In your home
- At schools
- In outpatient clinics
- At our offices

When needed, we also service Lowell General Hospital and Saints Medical Center.

Provides follow-up services:

- Outpatient mental health clinics
- Partial hospitalizations
- Detox
- Community crisis stabilization unit
- Inpatient psychiatric facilities

Open 7 days a week

- Available for on-site evaluations as a faster alternative to emergency rooms
- Call for an appointment or walk-in

800.830.5177

Mobile Crisis Intervention

The mobile crisis intervention is a unique level of care for MassHealth and uninsured children and adolescents up to age 21.

Our crisis team includes a specially trained Master's level clinician, together with a family partner. A family partner is a person with lived experience taking care of a child with a serious emotional disturbance.

***Our team is available 24/7,
365 days per year.***

Follow Up Care

After the initial assessment and intervention, we may remain involved for up to seven days, offering children and their families ongoing support and stabilization services, including:

- Continued individual crisis counseling
- Family meetings
- School meetings
- Referrals to other community services
- Education and support for parents

Upon completion of their assessment and intervention, we provide each family with a risk management safety plan.

How to Get Referred:

To access these services, please call the crisis team.

800.830.5177