

Report an Outage: 800-465-1212

Report a Gas Emergency: 800-233-5325

nationalgrid

HERE WITH YOU. HERE FOR YOU.

National Grid Cautions Customers to Keep Your Gas & Electric Meters Clear

Keep Your Gas & Electric Meters Clear

As the final snow storms continue to pass this winter we want to remind you to keep your homes clear of any potential dangers around your gas and electric meters. This includes:

- Remove snow and ice that is overhanging natural gas meters and service lines. Falling ice and snow can damage this equipment and result in a gas leak. Use caution and using a brush or broom is recommended.
- Take immediate action anytime you suspect a natural gas leak.
- Be very cautious when working close to power lines when clearing snow and ice from roofs and around power lines.
- Clear snow from around furnace and other gas appliance vents. Failing to do so could cause deadly carbon monoxide (CO) to back up into buildings.



Snow Clearing Safety

- Be aware of your gas meter and piping location before snow plowing or snow blowing; mechanized equipment can cause damage or leaks if it comes in contact with equipment
- Heavy snow loads and ice could damage the connections of your electric and gas service to your building
- Look at the electric connection point from a safe distance to be sure it hasn't been pulled away from the building
- Keep all ladders, shovels, roof rakes and other devices well clear of any lines coming from the street to the structure, regardless of material
- As snow is removed from roofs, decks and other overhangs, be aware of what is below that could become buried as snow hits the ground. Be especially mindful of the location of your electricity and gas meters as they could be damaged by falling snow and ice

Carbon Monoxide

If you suspect carbon monoxide is present in your home, go outside immediately and breathe deeply; then call 911. If symptoms, such as dizziness and nausea are severe, get medical attention before calling National Grid.

About National Grid

National Grid (LSE: NG; NYSE: NNG) is an electricity and natural gas delivery company that connects nearly 7 million customers to vital energy sources through its networks in New York, Massachusetts and Rhode Island. It is the largest distributor of natural gas in the Northeast. National Grid also operates the systems that deliver gas and electricity across Great Britain.

Through its U.S. Connect21 strategy, National Grid is transforming its electricity and natural gas networks to support the 21st century digital economy with smarter, cleaner, and more resilient energy solutions. Connect21 is vital to our communities' long-term economic and environmental health and aligns with regulatory initiatives in New York (REV: Reforming the Energy Vision) and Massachusetts (Grid Modernization).

For more information please visit our website: www.nationalgridus.com, or our [Connecting](#) website. You can also follow us on [Twitter](#), watch us on [You Tube](#), Friend us on [Facebook](#) and find our photos on [Instagram](#).



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